



Dave Cummings
Chief Information Officer

Technology Services

121 Library Court Oregon City, OR 97045

Board of County Commissioners
Clackamas County

Members of the Board:

**Approval of a Contract with Unify Inc. for upgrade of the
Holman Bldg. HiCom 300 Telephone Voice Server to a HiPath Openscape 4000 V7 Voice Server**

Purpose/Outcomes	Replace voice server at the Holman building with new system that provides enhanced functionality and seamless integration with existing servers. Includes new voice equipment at Abernethy complex.
Dollar Amount and Fiscal Impact	\$388,345.70
Funding Source	Fund 746 ORG 1223 (budgeted in FY15-16 Technology Services budget)
Safety Impact	None
Duration	The system will be fully upgraded by June 30, 2016.
Previous Board Action	None
Contact Person	Dave Devore
Contract No.	503-723-4996

BACKGROUND:

The Clackamas County Technology Services Department (TS) is tasked with providing high quality, feature rich and cost effective voice communication services to the County Departments and staff. This service is provided via the Telecommunications Division of TS. These voice communication services include management of several high-performance communication servers to provide local and long distance telephone service as well as many other related features such as unified communications, integrated centralized Private Network E911, integrated centralized voice mail, integrated centralized conference calling, integrated centralized automated attendant, four digit dialing to any County Agency and other services in a cost effective manner to the County. TS utilizes communication servers from Siemens / Unify Communications Inc., a world leader in high performance, high reliability communications.

The Holman Voice server is the primary telecommunications server for the downtown Oregon City area and was installed new in 1999. The server is beyond end of life and maintenance parts are becoming increasingly hard to find. Replacing the server will maintain interoperability, compatibility and seamless integration with other County voice servers, as well as install new business services. Replacing the server will also bring the system into compliance with Siemens / Unify support standards. Installing new equipment would remove dated equipment, expand licensing and prepare the system for providing new business functionality. This replacement includes (but not limited to):

- New more robust Operating System
- New more robust hardware
- New Call Center server
- New centralized Private Network E911 server

- Enhance the reliability and redundancy of the system
- Replace components with new equipment at current standards
- Increase licensing in preparation for introducing new services
- Installation of new equipment in preparation for Unified Messaging services
- Upgrade remote site CPU's, equipment and software at the Abernethy complex

Approval of this contract is being requested under the Local Contract Review Board Rule C-047-0288 (15); where the efficient use of existing equipment of supplies requires compatible products or services of a particular product or service without obtaining competitive bids or proposals. A notice of intent to purchase was issued January 11, 2016. No comments were received by the time of closing on January 19, 2016. This purchase will be made from Master APC Agreement #0006814 between the County and Unify.

The amount for this contract is for \$388,345.70. Funds for this procurement are budgeted in the FY2015-2016 budget in Fund 746-1223-485400.

This contract has been reviewed by County Counsel.

RECOMMENDATION:

Staff respectfully recommends approval of the contract with Unify Inc. to provide and install the Holman Openscape 4000 v7 Voice Server. Staff further recommends the Board delegate authority to the Technology Services Director to sign agreements necessary in the performance of this contract.

Sincerely,

Dave Cummings
CIO Technology Services

For more information on this issue or copies of attachments contact Dave DeVore (503) 723-4996
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Placed on the Agenda of **February 11, 2016** by the Purchasing Division



LANE MILLER
MANAGER

PURCHASING DIVISION
PUBLIC SERVICES BUILDING
2051 KAEN ROAD | OREGON CITY, OR 97045

February 11, 2016

**MEMORANDUM TO THE BOARD OF COUNTY
COMMISSIONERS**

Please place on the Board Agenda of February 11, 2016 approval of a contract with Unify Inc. for the upgrade of the Holman Building HiCom 300 Telephone Switch to a HiPath Openscape 4000 v7 Voice Server. This contract was requested by Dave Cummings, Technology Services Director, extension 8525.

Approval of this contract is requested per LCRB Rule C-047-0288 (15) where the efficient use of existing equipment or supplies requires compatible products or services of a particular manufacturer or seller, the Contracting Agency may purchase such particular product or service without obtaining competitive bids or proposals. A Notice of Intent to Purchase this telephone switch was issued on January 11, 2016; no comments were received concerning the purchase by the due date of January 19, 2016. This purchase will be made from Master Agreement 0006814 between Clackamas County and Unify Inc.

The amount of this contract is \$388,345.70. Funds are budgeted in FY 15/16, Fund 746 Org 1223 Account 485400.

County Counsel has reviewed this contract.

RECOMMENDATION:

Staff respectfully requests approval of this contract to purchase an OpenScape 4000V7 telephone switch and delegate authority to the Technical Services Director to sign hardware and software licensing and maintenance agreements required in the performance of this contract.

Respectfully submitted,

Tom Averett, CPPB
Buyer