



BOB COZZIE
DIRECTOR

DEPARTMENT OF COMMUNICATIONS

COMMUNICATIONS AND EMERGENCY OPERATIONS CENTER
2200 KAEN ROAD | OREGON CITY, OR 97045

11/9/16

Board of County Commissioners
Clackamas County

Members of the Board:

Approval of the purchase of Public Safety Hardware and Software from
CenturyLink Communications LLC

Purpose/Outcomes	Acquisition of a new 911 telephone system
Dollar Amount and Fiscal Impact	Purchase cost is \$387,315. This includes 3 years of system maintenance and support from CenturyLink
Funding Source	Oregon Emergency Management funds these systems directly through the 911 tax that is collected on wireless and wireline phone systems.
Duration	Estimated life cycle of 3-5 years
Previous Board Action	Not applicable
Strategic Plan Alignment	Not applicable at this time, though receipt of 911 phone calls is tied directly to the core services of a 911 agency
Contact Person	Bob Cozzie, CCOM Director, 503-723-4875
Contract No.	N/A

BACKGROUND:

Clackamas County 911 is in the process of phasing out aging, end of life, phone equipment to receive 911 calls. The aging phone equipment has been in place for at least the past 10 years and is beyond its end of life and capability to upgrade the existing hardware.

Local 911 agencies are able to procure one of two phone systems that are available through the Local Exchange Carrier (LEC) which is CenturyLink who contracts directly with the two providers (Airbus and West) for phone systems for 911 agencies throughout the state of Oregon.

CCOM reviewed both systems through an extensive interview, site visit process and reference check process. We selected Airbus' VESTA phone product for the following reasons:

- Transfer capabilities;
- Ease of transition and training due to remaining with the same company;
- Service expectations (availability of trained technicians in the local area); and
- Customer service referrals and recommendations.

Notice of a sole source procurement was issued September 5, 2016. No comments regarding purchase of the system were received by the due date and time of September 13, 2016 1:00 PM.

This purchase cost is \$357,453.75 which includes hardware and system installation. A maintenance agreement is included for 3 years at a cost of \$29,861.25 and system maintenance for 3 years. This would give an estimated, full lifecycle investment of approximately \$387,315 when the equipment reaches its 3 year lifespan.

The equipment will be purchased from CenturyLink Communications LLC utilizing the funds directly released from the Oregon Emergency Management 911 tax funds. There is no fiscal impact to CCOM's budget for this project as OEM will pay CenturyLink directly for this project.

This contract has been reviewed as to form by County Counsel.

RECOMMENDATION:

Staff respectfully recommends Board approval of the contract to purchase Public Safety Hardware and Software from CenturyLink Communications LLC. Staff further recommends the Board delegate authority to the Communications Director to sign agreements necessary in the performance of this purchase and ongoing maintenance.

Respectfully submitted,

Bob Cozzie, Director
CCOM