

**HOUSING AUTHORITY OF CLACKAMAS COUNTY**

# Clackamas Heights

## Master Planning and Redevelopment

### Clackamas Heights Resident Survey Results

In November, 2009, we asked Clackamas Heights Residents for their thoughts regarding redevelopment. This report is a summary of what we heard.



Clackamas Heights Community Garden  
Summer 2009

The Clackamas Heights Resident Survey was distributed to residents of Clackamas Heights in November, 2009. In total, 58 households were represented in completed surveys. This survey assists the Master Planning process by allowing residents to provide more detailed input on their desired services, structural improvements, open space and programs for the redeveloped community.

**Contents**

Resident Services .....Pg 2  
 Transportation .....Pg 3  
 Redevelopment .....Pgs 4-5  
 Next Steps..... Pg 6

**Quick Facts: Clackamas Heights**

Year Built	1941
Total Households	98
Total Residents	225
Children	96
Seniors	18
Female Headed Households	78%
Spoken Languages	4
Residents with a Disability	42%

For more information about the resident survey or Master Planning process contact:

**Mary-Rain O’Meara ,  
 Outreach Specialist**  
 Housing Authority of Clackamas County  
 503-655-8279 or  
 momeara@co.clackamas.or.us



We asked residents where they currently go for services, and what new services and amenities they would like to see in the redeveloped community.

### Resident Services

#### Top Five Most Needed Services at Clackamas Heights

Playgrounds and Open Space

Youth Activities

After School Programs

Job Placement

Sports and Recreation

#### Top Five Requested Community Amenities for Clackamas Heights

Library

Community Center

Fitness Room

Health Care Facility

Drug Store and Bank



Where do Residents get their groceries?

- Steve's Market
- Fred Meyer
- Winco Foods
- Safeway
- Grocery Outlet

#### Social Services - Where do residents go for help?

Most utilized services include: Love Inc, Gleaners, monthly Food Boxes , and Clackamas County Community Health and Social Services.

#### Health Care: Quick Facts

69% of residents accessed healthcare in the previous 0-3 months.

72% of survey respondents have health insurance.

Residents most often visit private doctors, health clinics and emergency rooms for their healthcare needs.



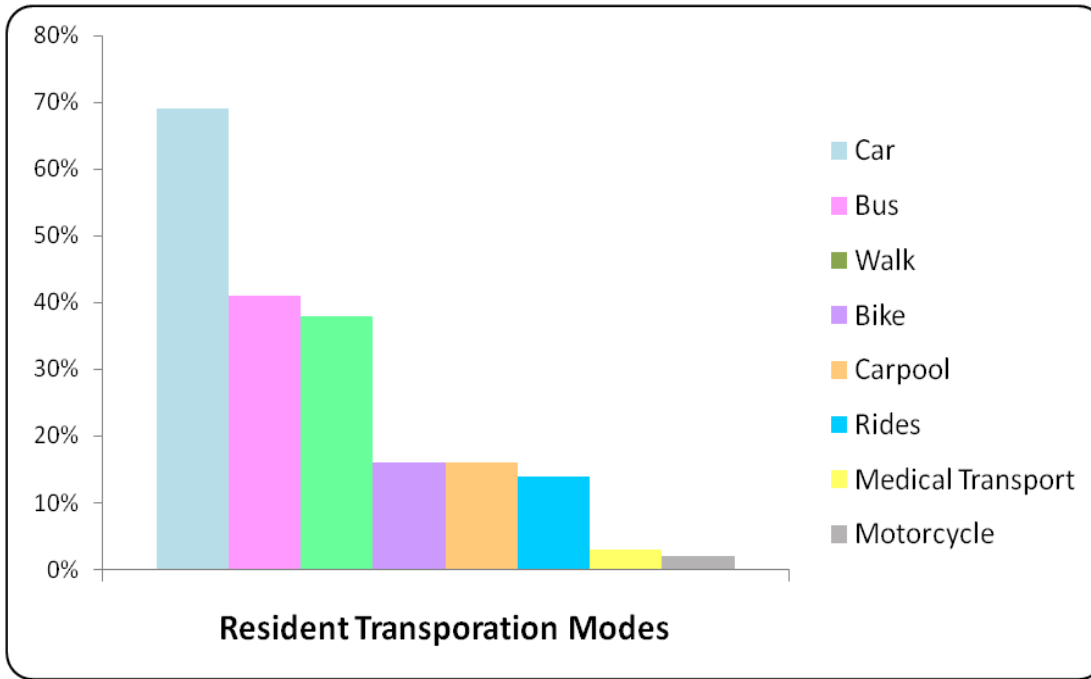
Mural at Clackamas Heights

# Transportation

Accessing transportation is a challenge for many residents at Clackamas Heights. We asked questions about current use to help plan for improvements in transportation services.



What kinds of transportation do residents use?



### Transportation Information

Clackamas Heights is currently served by TriMet bus route # 34. This has limited service on the weekdays and no service on weekends. Residents listed the following as the top five reasons for not using the bus:

1. Frequency of Service
2. Takes Too Long
3. No Bus Shelter
4. Does not go where I need to go
5. Location of Bus Stops

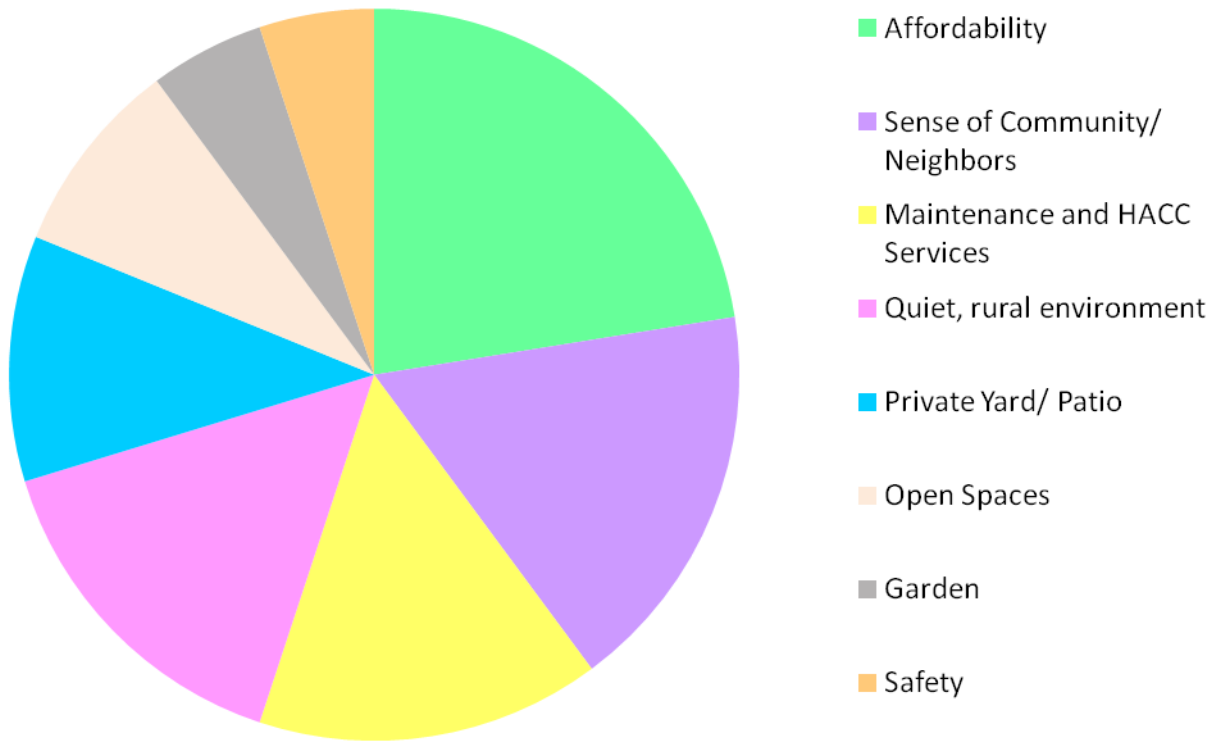
What are top destinations for residents?



In looking ahead at redevelopment for Clackamas Heights, we asked residents what they like in the current community, and what they wanted to see changed in the redevelopment .

## Redevelopment

What do Residents Like About Clackamas Heights?



### Needs Improvement: What Residents want to see changed in the community

- Improve tenant screening and reduce disruptive behavior of neighbors
- Expand Community Activities
- Improve parks
- Larger Houses
- Take care of feral cats
- Improve Transportation
- Improve Insulation, Heating and Cooling in Houses



Existing House at Clackamas Heights

**Most Desired Outdoor Spaces**  
Fenced Back Yard, Back and Front Porches, Patio and Balcony.

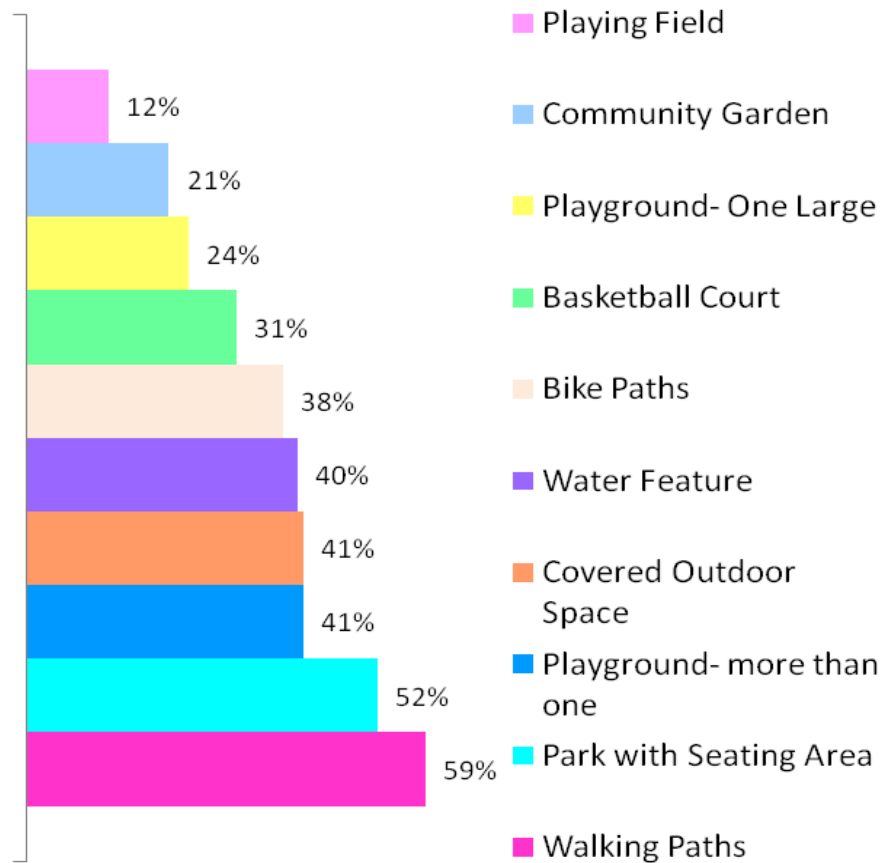
## Redevelopment

### What do residents want to see in their new homes?

1. Larger Living ,Dining and Kitchen spaces
2. Larger Bedrooms
3. More Storage
4. Private Outdoor Space
5. Appliances



### Community Spaces Desired at Clackamas Heights



# CLACKAMAS HEIGHTS RESIDENT SURVEY

## Next Steps for Resident Involvement

The Clackamas Heights Resident Survey is one piece of many in planning for redevelopment of Clackamas Heights. Ongoing opportunities for residents include the Resident Working group, community meetings, and open houses. Look for announcements in the mail and on the community bulleting boards.

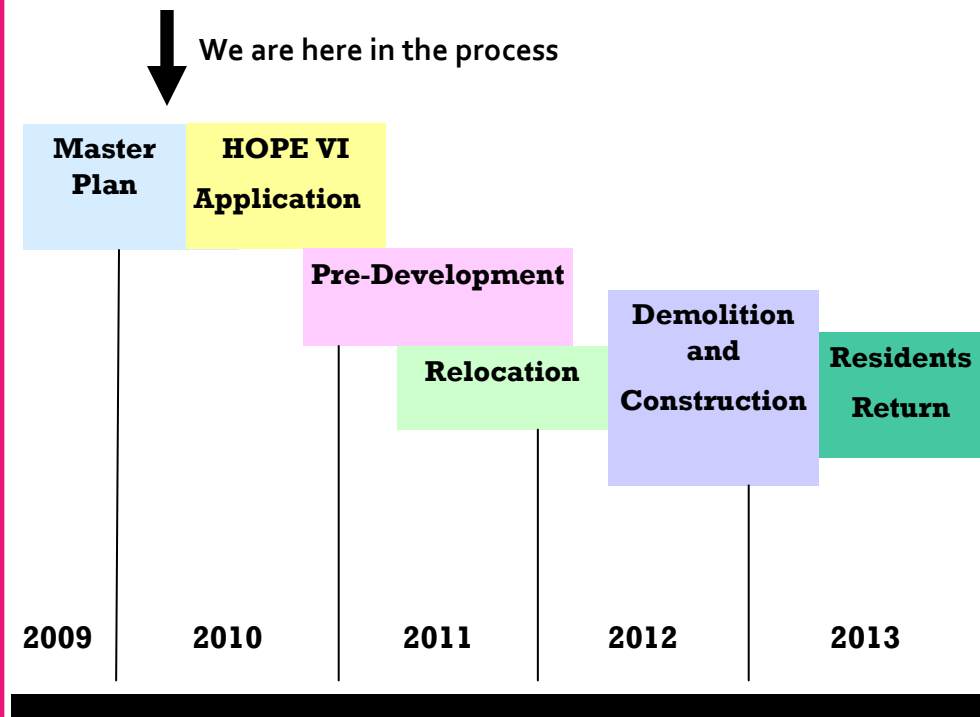
### Upcoming Events:

- **March 9th** 6-7:30 PM Resident Working Group  
Park Place Church
- **April 22nd** 6-7:30 PM Community Meeting  
Park Place Church



Community Meeting, 2009

## Clackamas Heights Redevelopment Timeline



What residents like about living at Clackamas Heights:

*"I feel safe in this neighborhood. Its not in the middle of the busy city and its clean and quiet for the most part."*

*"Having a yard, help finding community resources, and neighborhood functions ."*

*"Flexibility of rent while I'm in school. Great management- has worked with me a lot"*

*"Cost of rent, maintenance takes care of yards and homes, and the activities for families."*

*" The children's park, having a yard and the ability to plant flowers."*

*"Access to the playground and garden, maintenance efficiency, sidewalks, neighborhood association and campfire activities throughout the year "*

**WE'RE ONLINE!**

**WWW.CLACKAMAS.US/HACC/CLACKAMAS.JSP**

**HOUSING AUTHORITY OF CLACKAMAS COUNTY**

**13930 S Gain St, Oregon City OR 97045**

**Health, Housing & Human Services**  
**CLACKAMAS COUNTY**