

Clackamas County Social Services

Fourth Five-Year Report July 1, 1997 through June 30, 2002

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I. INTRODUCTION

Clackamas County Social Services (CCSS) celebrated its 20th anniversary on July 10, 2002. We invited the community to celebrate with us, and we invited former and present staff and board members to connect with us again.

We also recognized our “Founders,” Jono Hildner (the first director of Clackamas County Department of Human Services) and D’Anne Turner Gilmore (the first director of the Social Services Division). We recognized D’Anne and Jono for their leadership and their vision. At the same time, we also recognized all of the past, current and future staff of CCSS. And in our lobby, the banner for our anniversary proclaims: “20 years and going strong.” But in order to remain strong, we must recognize the circumstances we find ourselves in, as we look to the future.

LOCAL: Clackamas County has seen considerable growth since the last five-year report. In addition, there have been a number of changes that relate to the work we do, including:

- **Complete Communities** – this was a citizen involvement process that sought to: *“Engage the greatest number of county residents in defining our common and unique community values; identifying the diverse attributes of complete communities, and guiding future policy decisions and actions.”* The final report was adopted by the Board of County Commissioners on May 21, 2001.
- **Reorganization of the State Department of Human Services** - At the local level, this included the creation of “Service Delivery Areas,” (SDA) and Clackamas County is Region 15. The SDA has set up a local “Review Committee” to provide advice on the integration of state services delivered in the local community. As this report is being written, there will be a review of state DHS reorganization efforts by the new director, and this could change the direction of this effort somewhat.
- **Budget** – The county budget process is changing for Fiscal Year 2003-04, moving to a review of the outcomes of the services provided. This is consistent with state and federal changes. In addition, the cost of central county services (such as Finance, Employee Services and Information/Data Processing Services) is a concern as County General Fund revenues do not keep pace. Further, the increasing costs of health and retirement benefits present budget challenges.

STATE: Oregon is not alone in its fiscal crisis, and as noted by the National Governor’s Association, states face their worst economic situation since World War II. As this report is being written, there is discussion about a federal stimulus package, including raising the Federal Medicaid match. If implemented, this would ease budget issues somewhat. Specifically for Oregon:

- **Budget** – Reductions in services occurred in the 2002 Special Sessions, the November Emergency Board, and across the board cuts planned by Governor Kitzhaber in response to the December 2002 revenue downturn. As this report is being written, we await the outcome of the Ballot Measure 28 vote in the Special

Election on January 28, 2003. Critical human service, education, and law enforcement services hang in the balance.

- **2003 Legislative Session** - With new members and new leadership, the Legislature faces the huge tasks of reconciling what to do about the 2001-03 budget, and then passing a budget for the 2003-05 biennium. While many other issues will be discussed, the budget and the Public Employee Retirement System (PERS) will likely be the most pressing.
- **New Administration** – Incoming Governor Kulongoski has appointed a new director of DHS. He has also assembled a team to work with him, and in the early days, the agenda appears to concentrate on economic development and PERS.

NATIONAL: The United States has turned its attention to homeland security and international issues. Until recently, the domestic agenda has been less prominent. However, the economy has faltered, and the Administration and Congress appear to be moving toward action in the following areas:

- **Budget** - Most of the appropriation bills did not pass in the last session of Congress. Once again, annual budget deficits are projected to be in the hundreds of billions of dollars. This may constrain domestic discretionary spending (everything from education to roads to Older Americans Act and Community Services Block Grant funding), especially if a large stimulus package, homeland security, and defense appropriations are the major priorities.
- **Medicare and Prescription Drugs** – The Administration recently announced that it will propose changes in Medicare, tied to establishing a benefit for prescription drugs.
- **Providers of Services** – The Administration has stated support for contracting out certain functions of the federal government, as well as giving greater latitude for Faith Based Organizations to provide local services with federal funding.

CONCLUSION

Overall, it seems as though we may be entering into a time of great change in the world of human services. And now, as this report is finalized, we are just beginning the 2003-04 County budget process. And the fate of Measure 28 and the declining revenue picture in Oregon has created large shortfalls and critical program reductions at the State level. The short-term effects are still being felt, and the outlook for the 2003-05 budget will challenge advocates to keep fighting the good fight. At the federal level, record budget deficits are with us again, and with the international situation, domestic discretionary funding may be constrained for years to come.

As we think ahead to the next five year report (FY 2002-03 through FY 2006-2007), I sincerely hope that the legacy of our first 20 years, our agency mission and values, and all of the participants who are and will become involved with Clackamas County Social Services, will provide the wisdom and passion to continue to do what is important in working on the issues of the elderly, people with disabilities, and low income individuals and families.

I would like to thank Cyndy Heisler for all of her many contributions to this report. And I would also like to thank our citizen boards, the staff, and community partners who gave us valuable input along the way.

John Mullin
Director, Clackamas County Social Services
February 28, 2003

II. CHRONOLOGY FY 1997-98 through FY 2001-02

Fiscal Year 1997-98

CCSS Highlights

- Clackamas County Veterans Office transferred to the Division's Information and Assistance Unit.
- The Millennium Project, a public-private partnership of CCSS and the Providence Health System studied a wide range of opportunities for improving service delivery to individuals who are served by both Medicare and Medicaid.
- Client Employed Provider program begun. Caregivers recruited, trained and matched with clients who employ them.
- TRP lift van purchased to serve persons who use wheelchairs.
- Medicare + Choice outreach program initiated to provide countywide training to educate people about Medicare benefits and resources.
- RSVP Home Safety Program educated seniors on safety in the home.
- Crime Prevention Program recruited and trained public housing residents in ways to prevent and reduce crime.
- NACo Awards received for "Communication Improvement Project".
- "Golden Shoestring Award" received for Transportation Reaching People program.
- AARP awarded RSVP program a Certificate of Appreciation.

Fiscal Year 1998-99

CCSS Highlights

- Private Pre-Admission Screening certification received and services offered to private citizens considering nursing home placement.
- 24-Hour Access initiated to provide support to vulnerable elderly and persons with disabilities when the office is closed. The service is a partnership with Multnomah and Washington Counties.
- Employed Persons with Disability program implementation begun. In partnership with other state and local agencies assistance is provided to persons with disabilities who wish to remain in the work force or return to work without losing essential medical and long term care benefits.

- Hispanic Interagency Networking Team received staff and funding support for a project to assess the demographic characteristics, service needs and access barriers of the county's fast growing Hispanic population.
- Exemplary Assistance and Service award received from the Association of Oregon Housing Authorities.

Fiscal Year 1999-2000

CCSS Highlights

- Transportation Consortium of Clackamas County expanded membership to include agencies serving people with disabilities and the transit providers.
- Regional Elderly and Disabled Transportation planning process begun with active participation by CCSS staff and the Transportation Consortium.
- Transportation Partners Award for innovative use of transportation alternatives received.
- Housing Stabilization Program established to assist at-risk families.

Fiscal Year 2000-01

CCSS Highlights

- Joint Advocacy Committee of the Area Agency on Aging Advisory Council, the Disabilities Advocates Coalition and the Community Action Board sponsored a Legislative Forum for state legislators and candidates representing Clackamas County.
- Jackson Place Transitional Housing opened and provided transitional housing for homeless single adults.
- Workload Simplification Study completed. Goal of the Study to reduce unnecessary workload thereby allowing more staff time to address client needs.
- NACo award for the Millennium Project—The Care and Cost Experience of the Dually Eligible received.

National, State and Local Events

- 2000 Census Information for Clackamas County

Total Population	338,391
Population 60+	50,181 (14.8%)
Hispanic Population	16,744 (4.9%)
Persons below poverty level	21,969 (6.6%)

Fiscal Year 2001-02

CCSS Highlights

- LifeSpan Respite Care Network initiated. Clackamas County is designated as a respite care site and receives funding through an Oregon DHS grant.
- The Community Resources Guide posted on the CCSS Web Site. The guide replaces the old I&R Rolodex.

- Directory of Special Needs Transportation in Clackamas County completed and available to Consortium Members. Information is also available in the Community Resources Guide Posted on the CCSS Web Site.
- The Elderly and Disabled Transportation Plan adopted by the Board of County Commissioners.
- Tri-County Chronic Care Committee worked to improve the health outcomes for people with chronic illness. The Committee includes staff from Clackamas, Multnomah and Washington County Aging and Disability Services as well as health care providers and insurers.
- The Division celebrated its 20th Anniversary on July 10, 2002.

III. DEMOGRAPHICS

The Social Services Division provides services and opportunities for the elderly, people with disabilities, and individuals and families with low incomes. There is a significant crossover of these populations. We have many people that would qualify under all three categories in Clackamas County. It is helpful to take a look at the demographics, to help get a sense of our community.

All three populations offer an interesting perspective. The World Almanac for 2003 chose to have a special section on the elderly. In this report, former secretary of Health and Human Services, Donna Shalala notes that “baby boomers,” as they age, will continue to make significant contributions, including:

- Working in every field
- Start business and second careers
- Raise children and grandchildren
- Volunteer in our communities

She strikes a hopeful note, but also points out the societal challenge by quoting the well know gerontologist, Dr. Carl Eisendorfer’s “rule” which states that:

“For every five years of life after 65, we are seeing a doubling of medical morbidity. A 10 year increase in life expectation means a four-fold increase in medical problems. So it is no small significance that the number of Medicare beneficiaries is expected to double by the year 2030.”

And as the Oregon Association of Area Agencies on Aging and Disabilities point out in “The Oregon Way,” we already have experienced tremendous growth in need by the aging “boomlet,” in the number of Oregonians who are already over the age of 85.

Due to different work experience and history and pension availability, the income gap between the “haves” and “have-nots” will increase over the decade ahead. Many elderly will wish to remain in the work force while others will have no practical choice but to continue working.

As far as people with disabilities are concerned, a report from the US Census Bureau¹, in recognition of the 12th anniversary of the American with Disabilities Act (ADA) noted the following:

The number of people over the age of 5 with a disability equals 49.7 million Americans, or about 19% of the population. Among these:

- 5.2 million were between the ages of 5 and 20. This was 8 percent of people in this age group.
- 30.6 million were between the ages of 21 and 64.
- 14.0 million were 65 years of age or over – or 42% of this age group

The report goes on to note that people with disabilities:

- Earn less – on average, 76.5% of those workers without disabilities
- Received less education generally, although 11% between the age of 16-64 have college degrees.

For Americans with low incomes, we have seen the poverty rate inch up nationally. However, the census information was done before the recession hit in full force. According to the Center for Community Action research report: Community Services Network, Fiscal Year 2000:

“Statistics show that poverty touches a large proportion of Americans over their lifetimes. Sometimes it is a chronic condition that persists over several generations. More often, the poverty comes as a consequence of life’s unremarkable tragedies – illness, job loss, divorce, or disability – that can destroy a family’s ability to support itself. Regardless of the cause, most families struggle against their predicament, and many fight their way out of poverty.”

In Oregon, as reported by the Oregon Center on Public Policy (OCP), the poverty rate has dipped a statistically insignificant percentage, and is at 11.4% of the population. However, this too, was measured before the recession hit Oregon, and as noted by Michael Leachman of OCP:

“It took the full length of the economic expansion of the 1990s to reduce the poverty rate in Oregon. With just one year of a recession, Oregon’s improvement was wiped out.”

Oregon voters approved a minimum wage increase to \$6.90 per hour in November of 2002, which went into effect January 1, 2003. This will help to ease the burden of low-income wage earners, but as OCP notes, this will still mean that a full time worker will earn \$14,300, below the poverty level for a family of three. As Jeff Thompson of OCP states:

¹ U.S. Census Bureau Facts and Figures "12th Anniversary of Americans with Disabilities Act (July 26)" July 12, 2002.

“Despite this increase the purchasing power of Oregon’s minimum wage remains below levels seen in the 1960s and 1970s.”².

The 2000 Census Data is the official baseline for population analysis. The following two tables provide selected 2000 Census information on Clackamas County. Table 1 compares selected data for Clackamas County from the 1990 Census to the 2000 Census. Table 2 compares selected 2000 Census data for Clackamas County with data for the State.

A comparison of 1990 data to the 2000 data shows the following changes in Clackamas County:

- The population 60 and older increased from 42,941 to 50,181; however, it decreased as a percentage of the total population from 15.4% in 1990 to 14.8% in 2000.
- The population of persons of Hispanic origin increased from 7,129 to 16,744. Persons of Hispanic origin represented a greater percentage of the overall population in 2000, increasing from 2.6% to 4.9%.
- The percentage of unemployed persons in the civilian workforce rose from 4.2% to 5% in 2000.
- The number of persons below poverty level increased from 19,103 to 21,969; however, it decreased as a percentage of the total population from 6.9% to 6.6% in 2000.
- Additional 2000 Census data places the number of persons below 150% of the poverty level at 40,018. This represents 11.9% of all individuals in the county for whom poverty status was determined.
- In the 2000 Census 15.1% of non-institutionalized persons 21 to 64 years reported one or more disabilities. This represents 30,196 individuals. 38.8% of non-institutionalized persons 65 years and older reported one or more disabilities. This represents 14,159 individuals.

In addition to Census data, the following information highlights special needs of the populations served by the Division.

- Employment Division figures show that Clackamas County had a decline of approximately 3,300 in total employment from year 2000 to 2001 and further employment losses of about 4,800 jobs from year 2001 to March, 2002. Unemployment levels in Clackamas County remained high during the first seven months of 2002, ranging from 7 to 6.2 percent.³ As of March, 2002, Estacada, Johnson City and Molalla were designated as “distressed” areas.⁴
- The county encompasses 1,879 square miles. One eighth of the county is urban, the remainder is suburban, small town and rural. Five different transit agencies serve the county (TriMet, SMART, South Clackamas Transit District, Sandy Area

² Oregon Center for Public Policy "Good Economic News for the New Year: Thousands of Low Wage Oregonians Will Get a Raise" – press release, December 30, 2002

³ Oregon Employment Department, Labor Market Information Clackamas County, September 4, 2002

⁴ Oregon Economic and Community Development Department, Distressed Areas and Associated Index Values as of March, 2002

Transit and Canby Area Transit). An estimated 14% of the county's population is without public transportation. This compares to 0.7% of the population in Multnomah County and 4.2% in Washington County who are without public transportation. See Table 3.

- The Tri-County Elderly and Disabled Transportation Plan June, 2001 reports that 37 percent of the elderly and persons with disabilities in the tri-county area had difficulty finding transportation for some or all of their trips. Areas with high concentrations of people with special needs include Oregon City, Canby, Gladstone, Sandy, Estacada, Molalla, Damascus and Boring.⁵
- The August 2002 report “Hunger and Food Insecurity in the Fifty States” ranked Oregon first among the fifty states with the highest hunger prevalence and third with the highest food insecurity.⁶
- Clackamas County Housing and Community Development reports that the major unmet housing need is for more affordable housing units for those with limited incomes and excessive cost burdens. There are few housing resources for farmworker families, recovering alcohol and drug addicts, pregnant and parenting teens, and those with AIDS and related diseases. The development of affordable, accessible supportive housing options for the elderly and persons with physical disabilities is needed to address the needs of this growing population.⁷
- The 1999 Rand research brief titled “Prescription Drugs and the Elderly: Policy Implications of Medicare Coverage” states that aside from insurance, health status and income are the most important determinants of the financial burden associated with prescription drug purchases among the elderly. Those with low incomes and those in poor health would benefit the most if drugs were covered under Medicare. In 1990, among the elderly who used prescription drugs, 67 percent was paid for out of pocket.⁸

What do the numbers mean?

Clackamas County is younger and more prosperous than other areas of Oregon. In addition, we have a smaller percentage of minorities, including Hispanics, than the statewide average.

What we know through the services that we provide, is that we have seen an increase in the number of Spanish and Russian speaking people who have requested services. This is particularly true in our energy and rent assistance programs. Our long-term care programs contain a slowly growing number of elderly and people with disabilities.

⁵ Tri-County Elderly and Disabled Transportation Plan, June 15, 2001

⁶ Sullivan, Ashley F. and Choi, Eunyoung Hunger and Food Insecurity in the Fifty States, Center on Hunger and Poverty Heller School for Social Policy & Management Bradeis University, August 2002.

⁷ Clackamas County Housing and Community Development 2000-2002 Consolidated Plan, May 4, 2000.

⁸ Rand Center for the Study of Aging Research Brief Prescription Drugs and the Elderly: Policy Implications of Medicare Coverage, 1999.

Table 1. Comparison of Selected 1990 and 2000 Census Data for Clackamas County

Subject	1990 Census		2000 Census	
	Number	Percent	Number	Percent
Total Population	278,850	100	338,391	100
Population 60 and older	42,941	15.4	50,181	14.8
Population by Hispanic origin	7,129	2.6	16,744	4.9
Population by Race				
White	268,479	96.3	308,852	91.3
Black or African American	1,134	0.4	2,233	0.7
Native American & Alaska Native	1,971	0.7	2,416	0.7
Asian & Pacific Islander	4,827	1.7	NA	NA
Asian	NA	NA	8,292	2.5
Native Hawaiian & other Pacific Islander	NA	NA	569	0.2
Other	2,439	0.9	NA	NA
Some other Race	NA	NA	7,699	2.3
Two or More Races	NA	NA	8,330	2.5
Unemployed Persons in Civilian Workforce	6,240	4.2	8,933	5.0
Poverty Status				
Poverty Status in 1989 and 1999 (For persons for whom poverty level determined)				
Persons below poverty level	19,103	6.9	21,969	6.6
Persons 65 and over below poverty level	2,498	8.1	1,871	5.1
Families with Related Children under 18 below poverty level	2,755	7.0	3,325	7.1
Persons with Disabilities				
Noninstitutionalized Persons 16 to 64 with a mobility or self-care limitation	5,001	2.8	NA	NA
Noninstitutionalized Persons 16 to 64 with a work disability	14,208	7.9	NA	NA
Noninstitutionalized Persons 65 years and over with a mobility or self-care limitation	5,584	18.1	NA	NA
Noninstitutionalized Persons 5 to 20 years with a disability	NA	NA	5,898	7.5
Noninstitutionalized Persons 21 to 64 years with a disability	NA	NA	30,196	15.1
Noninstitutionalized Persons 65 years and older with a disability	NA	NA	14,159	38.8

Source:

US Census Bureau, Census 1990 Tables DP-1, DP-2, DP-3, DP-4 Clackamas County Oregon

US Census Bureau, Census 2000 Table DP-1 Clackamas County Oregon

Table 2. Comparison of Selected 2000 Census Data: Clackamas County and Oregon Source: U.S. Census Bureau State and County QuickFacts

People QuickFacts	Clackamas County	Oregon
Population 2000	338,391	3,421,399
Population, percent change 1990 to 2000	21.4%	20.4%
Persons under 5 years old, percent, 2000	6.5%	6.5%
Persons under 18 years old, percent 2000	26.2%	24.7%
Persons 65 years old and over, percent 2000	11.1%	12.8%
White Persons, percent 2000 (a ⁹)	91.3%	86.6%
Black or African American persons, percent, 2000 (a)	0.7%	1.6%
American Indian and Alaska Native persons, percent, 2000 (a)	0.7%	1.3%
Asian persons, percent, 2000 (a)	2.5%	3.0%
Native Hawaiian and Other Pacific Islander, percent, 2000 (a)	0.2%	0.2%
Persons reporting some other race, percent, 2000 (a)	2.3%	4.2%
Persons reporting two or more races, percent, 2000 (a)	2.5%	3.1%
Persons of Hispanic or Latino origin, percent, 2000 (b ¹⁰)	4.9%	8.0%
Median household money income, 1997 model based estimate	\$49,455	\$37,284
Persons below poverty, percent, 1997 model-based estimate	6.4%	11.6%
Children below poverty, percent, 1997 model-based estimate	8.6%	16.3%

Table 3. Population Outside Public Transportation Systems

County	Total Population ¹¹	Inside TriMet Region ¹²	In other cities with transit agencies ¹³	In areas with no public transportation	% of county's population without public transportation	% of total Tri-County population without public transportation
Clackamas	338,391	253,158	37,809 ¹⁴	47,424	14%	66.9%
Multnomah	660,486	655,857	0	4,629	0.7%	6.5%
Washington	445,342	426,460	0	18,882	4.2%	26.6%
Total	1,444,219	1,335,475	37,809	70,935	NA	100%

⁹ (a) Includes persons reporting only one race.

¹⁰ (b) Hispanics may be of any race, so also are included in applicable race categories.

¹¹ US Census 2000

¹² Source Tri-Met 12/5/02 e-mail Abbie Bilotta Based on 2000 Census block information. Numbers represent a high estimate.

¹³ Source: US Census 2000

¹⁴ Source 2000 Census data: Canby 12,790; Sandy 5,385; Molalla 5,647; Wilsonville 13,987

IV. RECOMMENDATIONS AND CONCLUSIONS

The first three five-year reports contained ten recommendations that were widely discussed, and initially prioritized.

For the fourth report we did not attempt to go back to a prioritized list, but instead refined the recommendations based on suggestions from staff, contractors, and advisory boards.

Recommendations

Preamble – The recommendations in this report are intended to give additional guidance to our efforts to work with the elderly, people with disabilities, and individuals and families who are low income. It is understood that CCSS operates within the Department of Human Services and is governed by the Board of County Commissioners. Thus, we acknowledge the importance of consistency with the County Business Plan, the County’s Values and Visions, and Complete Communities. It is also recognized that CCSS has an established mission and set of values (see Attachment 1). Within this context we also note that the following recommendations reflect our commitment to advocate, collaborate, and provide services while recognizing the geographic and demographic diversity of Clackamas County.

- We shall advocate for affordable long term care, medical, dental and mental health services for all ages that is community based and accessible.
- We shall work toward ensuring that all county residents have adequate food and shelter.
- We shall advocate for adequate funding to carry out our mission.
- We must ensure that adequate transportation is available for all, with close attention to the special needs transportation mandate given to CCSS for elderly, people with disabilities, low income individuals and families, children, and rural residents of Clackamas County.
- We shall work to create additional caregiver options such as training programs, and caregiver and respite care programs, focusing on recruitment, retention, longevity, and support for caregivers.
- We shall explore new ways to promote appropriate safe, and caring communities.
- While we recognize that no one is truly self sufficient, we recommit ourselves to helping consumers to be as independent as possible.
- We recommit our efforts to an accessible responsive and “non bureaucratic” service delivery system. Technological enhancements, as appropriate should be advanced, including 211, the Community Resource Guide, and oregonhelps.
- We shall work on strengthening professionalism and developing the skill levels of internal staff and providers of community services. This includes utilizing training and quality assessment/assurance/enhancement techniques.
- We shall work toward the appropriate consolidation of social services agencies to avoid overlap and duplication and commit to partnership with other organizations to produce positive community results.

Conclusion

These recommendations are broad and far-reaching. Progress on these recommendations should be reviewed over the next five-year period.

This series of five-year reports has helped give CCSS direction and also contributes to the historical track record of what we have accomplished.

The next report will cover the period of July 1, 2002 to June 30, 2007. CCSS will have our 25th year anniversary at that time.

What began as a concept back in July 1, 1982 has taken shape and has changed over the years. It is important to recognize everyone who has been involved in this journey, although a listing would be impractical, if not impossible, we will simply acknowledge our deep appreciation as we look forward to the years ahead.

ATTACHMENTS

Attachment 1
Mission and Values

CCSS MISSION

The Social Services Division seeks to provide quality services and meaningful opportunities for the elderly, persons with disabilities, and low-income residents of Clackamas County. Through citizen participation and the efforts of the Boards, staff, and volunteers, we recognize the goal of creating a comprehensive system which meets immediate service needs while encouraging as much self-help and independence as possible. We further recognize the important role of planning and coordinating with other agencies and organizations and the importance of developing new programs and approaches to effectively meet identified needs. Finally, we recognize the vital role of advocacy. Individual advocacy helps to guarantee rights and ensure access. Systemwide advocacy, on the local, state, and federal level helps to ensure a broad focus on the important issues affecting the populations we are committed to serve.

CCSS VALUES

All participants (clients; board, committee and task force members, volunteer and paid staff; contract agencies and other organizations; the general public) shall be treated with dignity and respect.

Anticipation, responsiveness, and innovation are expected in working with each other on the needs of the elderly, disabled, and low-income people of Clackamas County.

An open environment, one that is non-bureaucratic and accessible is expected; participants will have every opportunity to be involved in decision making (except as relates to legitimate confidential matters).

Attachment 2
Contract Agencies, Vendors and Agencies with Letters of Agreement

CCSS LIST OF CONTRACT AGENCIES,
VENDORS, AGENCIES WITH LETTERS OF AGREEMENT

#	<u>Vendors/Agencies</u>	<u>Service Provided</u>
1.	AARP Tax Aide	RSVP Station
2.	ABC Quilts	RSVP Station
3.	Ackerman Middle School	RSVP Station
4.	ACTION	Senior Companion Funding
5.	Adams & Gray, Inc	Home Care Personal Care
6.	Albertina Kerr Centers	RSVP Station
7.	American Wildlife Foundation	RSVP Station
8.	The ARC of Clackamas County	I & R
9.	The ARC of Multnomah County	RSVP Station
10.	Bateman Food Service	Senior Meal Program
11.	Beavercreek Elementary School	RSVP Station
12.	Bilquist Elementary School	RSVP Station
13.	Blue Heaven Academy	RSVP Station
14.	Boys and Girls Aid Society of Oregon	RSVP Station
15.	Campfire, Metro Council	I & R
16.	Campfire, Mount Hood Council	RSVP Station
17.	Canby Adult Center	RSVP Station
18.	C.A.R.E.S. Northwest	RSVP Station
19.	Catholic Charities	Housing Information to Spanish speaking residents RSVP Station
20.	Children's Museum – 2 nd Gen.	RSVP Station
21.	City of Canby/Canby Adult Center	I&R Agreement LIEAP Intake Senior Nutrition RSVP Station Senior Social Services Senior Companion Transportation Consortium
22.	City of Gladstone/Gladstone Senior Center	I&R Agreement LIEAP Intake Meal Site Management RSVP Station Senior Companion Senior Social Services Transportation Consortium
23.	City of Lake Oswego/Lake Oswego Adult Community Center	I&R Agreement LIEAP Intake Nutrition (USDA only) RSVP Station Senior Companion Senior Social Services Transportation Consortium
24.	City of Molalla/Molalla Adult Community Center	Senior Social Services I&R Agreement LIEAP Intake Meal Site Management RSVP Station Senior Companion Transportation Consortium
25.	City of Oregon City/Pioneer Community Center	Senior Social Services

		I&R Agreement
		LIEAP Intake
		Meal Site Management
		RSVP Station
		Senior Companion
		Transportation Consortium
26.	City of Sandy/Sandy Senior and Community Center	LIEAP Intake
		Meal Site Management
		Senior Social Services
		I&R Agreement
		Senior Companion
		Transportation Consortium
27.	City of Sandy/Sandy Area Metro (SAM) Transit District	Transportation Consortium
28.	City of West Linn Parks and Recreation	RSVP Station
29.	City of Wilsonville/Wilsonville Senior Center	LIEAP Intake
		Meal Site Management
		RSVP Station
		Senior Social Services
		I&R Agreement
		LIEAP
		Senior Companion
30.	Clackamas Community College	Clackamas Training Consortium
		I&R Agreement
		Life & Career Options
		Information Center
		Targeted Learning Center
		RSVP Station
31.	Clackamas Community College-Young Parent Opportunity Program	RSVP Station
32.	Clackamas County SS/ADS	RSVP Station
33.	Clackamas County Aids Relief Effort (CCARE)	RSVP Station
34.	Clackamas County Community Corrections	I & R
35.	Clackamas County Children's Commission	RSVP Station
36.	Clackamas County Community Development	Fair Housing
37.	Clackamas County Dog Control	RSVP Station
38.	Clackamas County ETBS (Employment Training Business Services)	I & R
		Energy Weatherization
		RSVP Station
		Transportation Consortium
39.	Clackamas County Fire District #1	RSVP Station
40.	Clackamas County Historical Society/Stevens Crawford	RSVP Station
41.	Clackamas County Juvenile Dept.	RSVP Station
42.	Clackamas County Library	RSVP Station
43.	Clackamas County Mental Health	Client Housing Assistance (short-term shelter)
		I&R Agreement
		RSVP Station
		Transportation Consortium
		Senior Counseling
44.	Clackamas County Mental Health Family Center	RSVP Station
45.	Clackamas County Office for Children & Youth	RSVP Station
46.	Clackamas County Public Affairs	
		RSVP Station
47.	Clackamas County Public Health	I & R
		RSVP Station
		Lifespan Respite Care Program

48.	Clackamas County Sheriff's Department	RSVP Station
49.	Clackamas County Tourism Development Council	RSVP Station
50.	Clackamas County Victim's Asst.	RSVP Station
51.	Clackamas Elementary School	RSVP Station
52.	Clackamas High School	RSVP Station
53.	Clackamas Service Center	I & R
		RSVP Station
54.	Clackamas Town Center	RSVP Station
55.	Clackamas Women's Services	Housing
		I & R
		RSVP Station
		Cover-Up
56.	Community Partnership Team- Oregon Department of Human Services	RSVP Station
57.	Concord Elementary School	RSVP Station
58.	Cover-Up Program	RSVP Station
59.	Earth & Spirit Council	RSVP Station
60.	Easter Seal Society of Oregon	RSVP Station
61.	Ecumenical Ministries of Oregon	RSVP Station
62.	Edwards Enterprises, Inc.	RSVP Station
63.	Estacada Chamber of Commerce	RSVP Station
64.	Fair Housing Council of Oregon	RSVP Station
65.	Fish Emergency Services, Inc.	RSVP Station
66.	Friends of Estacada Community Center	I & R Agreement
		Meal Site Mangement
		Senior Social Services
		Senior Companion
		Transportation Consortium
67.	Gaffney Lane School	RSVP Station
68.	Gladstone Senior Center	RSVP Station
69.	Gleaners of Clackamas County	RSVP Station
70.	Guide Dogs for the Blind	RSVP Station
71.	Guardian Management Corporation	Services Coordination for Elderly Low Income Housing Residents
72.	Healthy Start of Clackamas County	RSVP Station
73.	Homewood Heights	RSVP Station
74.	Hoodland Fire District #74	RSVP Station
		Senior Nutrition
		I&R Agreement
		RSVP Station
		Senior Social Services
		Transportation Consortium
75.	Hoodland Senior Center	RSVP Station
76.	Housing Authority of Clackamas County	Drug Elimination Program
		Service Coordination to Public Housing Elderly & Disabled Residents
		Housing Advisory Committee Agreement
		I&R Agreement
77.	Ikoi So Terrace	RSVP Station
78.	Independent Living Resources	RSVP Station
79.	Infinity Property Management	Property management services for Jackson Place transitional housing
80.	The Inn-Home for Boys	Housing
81.	John Wetten Elementary School	RSVP Station
82.	Junior Achievement-Columbia Emp	RSVP Station
83.	Kaiser Sunnyside Medical Center	RSVP Station

- | | | |
|------|---|--|
| 84. | Kaiser Volunteer Program | RSVP Station |
| 85. | Lake Oswego School District-PAL Program | RSVP Station |
| 86. | Lending Library | RSVP Station |
| 87. | Legacy Meridian Park Hospital | RSVP Station |
| 88. | Legal Aid Services of Oregon (LASO) | Legal Advice
Consultation and representation for Elderly and/or
Family Caregivers |
| 89. | Lot Whitcomb Elementary School | RSVP Station |
| 90. | Low Income Energy Assistance Program (LIEAP)
Energy Vendors
(Note: While each one of these is a separate
agreement, we have listed all of these together.) | Albina Fuel Co.
Blue Flame Oil Co.
Canby Utility Board
Carson Oil Co.
Deluxe Fuel Co, Inc.
Estacada Oil Co.
Ernie Graham Oil Inc.
First Call Heating & Cooling
Grimms Fuel Co.
Hemphill Oil Co.
Hobart Oil Co.
Hoodland Fuel Co.
Housewarmers Oil Co.
Meinig Crown Oil Co
Mt. Hood Oil
Northwest Natural Gas
Pacer Propane
Priest Petroleum Products
Priestley Heating Oil
Premier Petroleum Products
Portland General Electric
Sunset Fuel Co.
Wilco Farmers Inc. |
| 91. | March of Dimes | RSVP Station |
| 92. | McLoughlin Place | RSVP Station |
| 93. | Milwaukie Center | RSVP Station |
| 94. | Milwaukie Convelesent & Residential Care. | RSVP Station |
| 95. | Molalla Adult Community Center | RSVP Station |
| 96. | Molalla Service Center | I & R
RSVP Station |
| 97. | Moms Club of Clackamas/Happy Valley | RSVP Station |
| 98. | Monterey Center –Alzheimers Care | RSVP Station |
| 99. | MSKS | Emergency Respite for After Hours Response
Consortium |
| 100. | Multnomah County Aging Services | After Hours Response Program |
| 101. | Multiple Sclerosis Society, Portland | RSVP Station |
| 102. | North Clackamas Aquatic Park | RSVP Station |
| 103. | North Clackmas Chamber of Commerce | RSVP Station |
| 104. | North Clackamas Parks and Recreation
District/Milwaukie Center | I&R Agreement
LIEAP Intake
Senior Nutrition
Senior Social Services
Senior Companion
Transportation Consortium |
| 105. | North Clackamas School District | RSVP Station |
| 106. | Northwest Housing Alternatives, Inc. | Housing
I & R
RSVP Station |

107.	Northwest Senior Theatre	RSVP Station
108.	Northwest Mental Health Management Services, Inc.	RSVP Station
109.	Oak Grove Sanitary District	Monthly Meeting Area for AAA Advisory Council
110.	Oasis	RSVP Station
111.	Office of Longterm Care Ombudsman	RSVP Station
112.	Old Aurora Colony Museum	RSVP Station
113.	Oral Hull Foundation for the Blind	RSVP Station
114.	Oregon Association of Area Agencies on Aging	Advocacy Partnership
115.	Oregon City Retirement Center	RSVP Station
116.	Oregon Community Warehouse	RSVP Station
117.	Oregon Department of Human Services	Service Integration Agreement Adult and Family Services Housing Stabilization Program Support
118.	Oregon Ferret Shelter	RSVP Station
119.	Oregon Heat Institute	Energy Assistance
120.	Oregon Trail Foundation	RSVP Station
121.	Oregon Trail Kelso School	RSVP Station
122.	Oregon Trail School Dist. #46	RSVP Station
123.	Pace Teen Parent Program	RSVP Station
124.	Park Place Elementary School	RSVP Station
125.	Parrott Creek Child/Family Services	RSVP Station
126.	Philip Foster Farms	RSVP Station
127.	Pioneer Community Center	RSVP Station
128.	Portland Adventist Community Service	RSVP Station
129.	Portland Area Council of CampFire	Youth Involvement Network of Oregon, an AmeriCorps Program
130.	Portland Community College	RSVP Station
131.	Portland Industry Council	Title V Older Workers
132.	Ride Connection	Senior Transportation Consortium Special Transportation Funds
133.	Riverside Elementary School	RSVP Station
134.	Royal Marc Retirement	RSVP Station
135.	Russian Oregon Social Services	RSVP Station
136.	Sandy Community Action Center	I & R RSVP Station
137.	Sandy Fire District #72	RSVP Station
138.	Sandy Senior Center	RSVP Station
139.	Senior Citizens Council of Clackamas County	In Home Clearing House Guardianship/Conservatorship /Guardianship Diversion Health Equipment Loan Program RSVP Station
140.	Senior and Disabled Services, State of Oregon	Aging and Disability Services Non-Medical Transportation for Medicaid Clients Private Admission Assessments
141.	Serendipity Center	RSVP Station
142.	Seth Lewelling Elementary School	RSVP Station
143.	Somerset Lodge	RSVP Station
144.	South Metro Fire Prevention - Fire District #1	Adult Foster Home Inspections
145.	State of Oregon, Dept. of Housing and Community Services	CAA Contract
146.	Still People	RSVP Station
147.	Tech Write, Inc.	Special Transportation Planning Services
148.	The Little Angels Center	RSVP Station
149.	The Springs at Clackamas Woods	RSVP Station

- | | | |
|------|---|--|
| 150. | Transition Projects, Inc. | RSVP Station |
| 151. | Tri-County Metropolitan Transportation District | Travel Trainer Program
Non-Medicaid Transportation Match
Transportation Consortium |
| 152. | Tualatin Seventh Day Adventist | RSVP Station |
| 153. | United Way of the Columbia Willamette | I & R |
| 154. | Uplands Elementary School | RSVP Station |
| 155. | Waverly Childrens' Home | Crisis Network Fund |
| 156. | West Linn High School | RSVP Station |
| 157. | West Linn Seniors | RSVP Station |
| 158. | West Linn-Wilsonville Comm Ed | RSVP Station |
| 159. | West Linn-Wilsonville Comm Part | RSVP Station |
| 160. | Willamette Falls Hospital-Aux | RSVP Station |
| 161. | Willamette Falls Hospital | I & R |
| 162. | Willamette View Terrace | RSVP Station |
| 163. | Willamette View Inc. | RSVP Station |
| 164. | Wilsonville Primary School | RSVP Station |
| 165. | Wilsonville Public Library | RSVP Station |
| 166. | Wilsonville SR Volunteer Svcs | RSVP Station |
| 167. | Wood Middle School | RSVP Station |

Private Consultants

Ann Boucher, RD	Nutrition Program
Linda Gepfordl	Instructor for Business – AFH Training
Robert Harris, Esq.	Hearings Officer – AFH
Russel Schoof	Computer Support Services

In addition, the Division licenses more than 300 Adult Foster homes in Clackamas County.

Revised 3/13/02

Attachment 3
CCSS Service Levels FY 2001-02

CCSS Service Levels for FY 2001-02

The following tables summarize the level of activity for the various CCSS programs. The programs are grouped by budget cost center.

COMMUNITY ACTION CONTRACTED SERVICES	FY 01-02 Actual
Emergency Food Network	
Number of duplicated individuals provided assistance	85,136
Housing Programs	
Bed nights of shelter provided	7,027
Households provided shelter	319
Households receiving bi-lingual housing I&A	163
COMMUNITY ACTION BASIC SERVICES	
Emergency Food	
EFSP funds to purchase food for distribution	\$101,581
Housing	
Households receiving EFSP rent assistance	16
Households receiving migrant & seasonal labor rent assistance	46
Households receiving LIRHF rent assistance	32
Self-sufficiency case managed households	37
COMMUNITY ACTION SPECIAL PROJECTS	
Crime Prevention Program HACC	
Residents in community activities	135
Incidents/concerns handled	140
Special events held	7
Jackson Place Transitional Housing	
Clients served	6
COMMUNITY ACTION INFORMATION AND ASSISTANCE	
Fair Housing Program	
Rental assistance requests/information	1,375
Emergency housing assistance requests/information	978
Housing discrimination requests/information	47
Low cost housing requests/information	545
Landlord/tenant requests/information	560
Energy Assistance Program	
LIEAP households served	2,906
GAP households served	133
Oregon Heat households served	0
Oregon Energy Assistance Prog. households served	2,040
REACH households served	67
Information and Referral	
Requests for Information and Referral phone/walk-in	10,208

Requests for Information and Referral Spanish	623
Lifespan Respite	
Households served	170

COMMUNITY ACTION VOLUNTEER CONNECTION

Volunteer Connection Services Provided

Good Neighbor Program individuals served	54
Good Neighbor Program community projects	9
Safety Program individuals served	6
Cover Up items made	2,650
Healthy Start hospital visits	1,584
Healthy Start play groups	13
Healthy Start play group participants	817
Tutor Mentor children/teens served	900
Senior Companion clients served	164
SHIBA clients served	321
Money Management Program clients served	353
TRP one-way rides	17,026
TRP riders	743
TRP miles driven	158,819
Travel Trainer individuals trained	572

Volunteer Placements and Support

RSVP volunteer stations	179
RSVP Volunteers at Volunteer Connection	562
RSVP Volunteers in the community	260
VIPS individual volunteers	41
VIPS volunteer groups and families	60
Senior Companion volunteers	43
Volunteer Management/Leadership Training Sessions	0
Participants in Volunteer Management Training	0
Volunteer Connection volunteer training sessions	173
Participants in Volunteer Connection training	1,059
Hours of volunteer training provided by staff	499

Volunteers And Volunteer Hours by Volunteer Connection Program

	Volunteers	Hours
Good Neighbor Program	58	1,000
Safety Program	8	96
Crime Prevention (HACC)	66	1,328
Cover Up	80	27,842
Healthy Start	97	2,400
Tutor/Mentor	76	9,641
Senior Companion	42	18,293
SHIBA	12	362
Money Management Prog.	153	7,922
TRP (CCSS TRP station)	88	14,909

TRP (Non-CCSS TRP station)	23	5,066
Travel Trainer	2	85
Misc. Vol Con Activities	40	3,858

Volunteers and Hours Volunteer Connection Programs and Community Placements	Volunteers	Hours
RSVP Volunteers	825	117,882
VIPS Volunteers	41	2,334
Senior Companion	43	18,293
Total Unduplicated	909	138,509

AGING AND DISABILITY SERVICES CONTRACTED SERVICES	FY 01-02 Actual
Information & Assistance Requests (Senior Centers)	1,896
Family Caregiver Information Requests	na
Family Caregiver Help Accessing Service (contacts)	na
Public Outreach/Education (contacts)	50
Geriatric Assessments	675
Legal Aid Assistance (hours of service provided)	106
Transportation: One-way rides (excludes TRP)	35,500
Congregate Meals	71,195
Home Delivered Meals, OAA funded	112,361
Home Delivered Meals, OPI funded	5,876
Home Delivered Meals, Medicaid funded	38,690
Mental Health Counseling (hours provided)	165
Health Equipment Loans (number of loans)	370
Guardianship & Diversion (hours of service)	612
In-Home Placement Services Referrals	231
Case Monitoring (hours of service provided)	2,232
Home Care, OPI (hours of care provided)	8,994
Personal Care, OPI (hours of care provided)	2,686
Family Caregiver Respite (hours of respite provided)	735
Medication Management Education	48
Exercise Activities (sessions offered)	413
Wellness Education (clients served)	189
Additional services for Medicaid clients made possible by local match	
Guardianship & Diversion (hours of service)	2,727
In-Home Placement Services Referrals	13
Information & Assistance Requests (Senior Centers)	12,826
Case Monitoring (hours of service provided)	5,959
Transportation: One-way rides (excludes TRP)	7,337

AGING AND DISABILITY SERVICES: CONTINUUM OF CARE SERVICES

Case Management Caseload	
In-Home Clients	1,205
OPI In-Home Clients	125
Adult Foster Care Clients	321
Residential Care Facility Clients	183
Nursing Home Clients	407
Assisted Living Facility Clients	465
Unduplicated Case Managed Clients	<u>2,706</u>
Eligibility Caseload	
Medicaid Clients	4,825
General Assistance Clients	175
Refugee Clients	3
Non-Assistance Food Stamp Clients	388
UNDUPLICATED CLIENTS (case & non case managed)	<u>5,391</u>
Public Assistance Food Stamp Clients	2,428
Medically Needy/QMB/OHP/SMB Clients	1,128
Adult Protective Services	
Non-Facility Protective Services Investigations	505
Facility Protective Services Investigations	605
Risk Intervention Clients	93
Adult Foster Home Licensing	
Number Commercial AFH's	126
Number Relative AFH's	151
Number Limited AFH's	6
Provider and Community Education	
Classes	58
Class Hours	355
Students	955
Client Employed Provider Program	
Providers	1,290
Hours of care provided (OPI)	24,287
Hours of care provided (Medicaid)	na
OPI Clients served	121
Medicaid Clients Served	1,145
Employed Persons with Disabilities	
EPD Clients	48
Employment Initiative	
EI Clients	167
Veterans' Services	
Individuals requesting services	1,588
Applications processed	600
Pre-Admission Screening	

PAS Screenings completed	537
PAA Screenings completed	31
Social Security Liaison	
GA clients receiving case management	177

AGING AND DISABILITY SERVICES SPECIAL PROJECTS

ROSS Elderly & Disabled Grant

Clients served	102
Resident planning & governance activities	18
Participants in plan/gov activities	180
Resident driven services & activities	190
Participants in resident driven services & activities	

ROSS Family Grant

Outreach contacts	43
Clients served	21

Shelter plus Care Grant (HUD)

Clients served	0
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Attachment 4
CCSS Generated Funds: Budgeted, Unbudgeted and In-kind
FY 2001-02

Fund Name	In Budget	Not In Budget	Fund Purpose
Adult Foster Home Fees	\$41,897		Licensing fees paid by AFH providers
AFS Housing Stabilization Fund	\$12,236		Supportive Services to HSP clients
Bottles and Cans Homeless Services Fund	\$34,640		
Cash Match	\$189,517		Cash Match from Agencies-services
Cash Match	\$7,657		Cash Match from Tri-Met-transportation
CDBG	\$70,000		Fair Housing Program
Collab. Crisis/Private Donation	\$690		
Consortium Ride Connection	\$101,670		Transportation Services Elderly and Disabled
County General Fund	\$754,802		Supports General Agency Operations
CSBG	\$214,435		Supports a Wide Variety of Programs to Poor
Donations	\$196,231		Donations from the various meal programs
Donations	\$12,698		OPI Client Donations
Donations		\$7,739	OPI CEP Client Donations
Donations		\$56,460	Client donations from Senior Council
Donations	\$8,794		TRP Donations
Donations		\$3,125	Jackson Place Blankets, linens, furniture
EFSP (FEMA) 19	\$102,595		Emergency Services
EFSP (FEMA) 20	\$135,066		Emergency Services
EHA	\$113,289		Housing Programs
EHA Discretionary	\$20,000		Jackson Place
Food Stamps		\$2,918,432	Food Stamp Benefits Issued
Housing Stabilization Program (HSP)	\$25,903		Housing Stabilization Program
HUD Crime Prevention	\$52,058		Crime Prevention Activities at HA properties
HUD Guardian Management	\$17,871		
HUD Housing Authority CC	\$40,685		
HUD Jackson Place	\$28,715		Supports the Jackson Place Transitional Prog.
HUD Ross Family Grant	\$8,441		
HUD Transitional Housing	\$48,140		
LIEAP	\$135,075		Energy Assistance
LIEAP Client Payments	\$703,705		Energy Assistance
LIEAP Leverage	\$23,112		Energy Assistance
LIRHF	\$51,068		Rental Assistance
Medicaid		\$7,887,300	In Home care provider payments
Medicaid		\$53,040	Specialized Living Facility payments
Medicaid		\$6,504,492	Assisted Living Facility payments
Medicaid		\$3,197,924	Adult Foster Care payments

Medicaid		\$1,975,400	Residential Care Facility payments
Medicaid		\$13,321,364	Nursing Facility Provider payments
Medicaid		\$129,512	Medicaid Home Delivered Meals over 60
Medicaid		\$73,224	Medicaid Home Delivered Meals under 60
Medicaid	\$189,517		SPD OAA Services Medicaid Payments
Medicaid	\$115,823		Non-Med/Medicaid Rides
Medicaid		\$1,853,208	Direct Payments to Clients for Assorted Services
Medicaid	\$29,865		Medicaid Client Services Matching Funds
Medicaid Title XIX	\$5,527,944		
Medicaid Title XIX /State Match	\$540,793		
OAA IIIB	\$153,989		
OAA IIIB	\$303,887		Senior Center Contracts
OAA IIIC1	\$187,607		Senior Meals-congregate
OAA IIIC2	\$123,451		Senior Meals-home delivered
OAA IIID	\$13,730		
OAA IIIE	\$45,462		
OAA VIIA	\$8,528		
OAA-In Kind	\$34,590		Match for Meal Programs
OAA-In Kind	\$63,430		Senior Center In-Kind Match
OCF Healthy Start	\$85,996		Infants and Families
OCF Lifespan Respite	\$57,221		
OEA	\$917,794		Energy Assistance
OPI		\$216,441	OPI CEP In Home Services
OPI	\$295,077		
OPI for HDM	\$19,957		OPI funds used to support meal programs
Oregon Health Plan (OHP)		\$21,960,000	Medical Insurance for Low-Income Oregonians
Oregon State Dept. of Vet. Affairs	\$11,828		Veteran's Office
Pre-Admission Screening/State	\$50,028		
REACH	\$62,367		Energy Conservation Program
RSVP	\$56,114		Volunteer Programs
RSVP State	\$7,935		Volunteer Programs
SCP	\$67,813		Volunteer Programs
SHAP	\$67,039		Emergency Shelter
SHIBA	\$4,689		Volunteer Programs
Social Services of Clackamas County		\$58,580	Variety of Social Services Needs
Special Transportation Fund/State	\$164,339		Transportation Services Elderly and Disabled
Travel Trainer Tri-Met	\$15,509		Transportation Access for General Public
TRP Match	\$11,615		Transportation Services Elderly and Disabled
TRP Ride Connection	\$103,400		Transportation Services Elderly and Disabled
TRP STF for Van	\$67,171		Transportation Services Elderly and Disabled
United Way	\$20,449		United Way Contract for I&R

Unrestricted other funds	\$224,627	Misc. Revenue	
USDA Commodity Food Program	\$18,743	USDA Storage and Delivery	
OFB			
USDA Meals	\$133,178	Support cost of meal	
USDA TEAFAP		\$278,686 Value of Commodity Foods	
		Distributed/ OFB	
Veterans Administration	\$7,406,453	Recovered VA Benefits	
Volunteer Hours Cover Up	\$347,113		21,627
Volunteer Hours Crime	\$21,314		1,328
Prevention (HACC)			
Volunteer Hours Focal Points	\$225,213	Canby 14,032	
Volunteer Hours Focal Points	\$107,952	Estacada 6,726	
Volunteer Hours Focal Points		\$0 Gladstone Not Reported	
Volunteer Hours Focal Points	\$17,270	Hoodland 1,076	
Volunteer Hours Focal Points	\$303,634	Lake Oswego 18,918	
Volunteer Hours Focal Points	\$1,429,990	Milwaukie 89,096	
Volunteer Hours Focal Points	\$167,257	Molalla 10,421	
Volunteer Hours Focal Points	\$259,496	Pioneer 16,168	
Volunteer Hours Focal Points		\$0 Sandy Not Reported	
Volunteer Hours Focal Points	\$280,875	Wilsonville 17,500	
Volunteer Hours Food Box Sites	\$654,840	Emergency Food Sites 40,800	
		hours	
Volunteer Hours Good Neighbor	\$10,914		680
Program			
Volunteer Hours Healthy Start	\$209,404		13,047
Volunteer Hours Money	\$139,956		8,720
Management Program			
Volunteer Hours Safety Education	\$90,105		5,614
Program			
Volunteer Hours Senior	\$293,603		18,293
Companion			
Volunteer Hours SHIBA	\$6,051		377
Volunteer Hours to other	\$797,043		49,660
programs			
Volunteer Hours Transportation	\$945	Canby 59	
(non TRP)			
Volunteer Hours Transportation	\$706	Estacada 44	
(non TRP)			
Volunteer Hours Transportation		\$0 Gladstone Not Reported	
(non TRP)		Separately	
Volunteer Hours Transportation	\$2,792	Hoodland 174	
(non TRP)			
Volunteer Hours Transportation	\$6,195	Lake Oswego 386	
(non TRP)			
Volunteer Hours Transportation	\$47,043	Milwaukie 2931	
(non TRP)			
Volunteer Hours Transportation		\$0 Molalla Not Reported Separately	
(non TRP)			
Volunteer Hours Transportation		\$0 Pioneer Not Reported	
(non TRP)		Separately	
Volunteer Hours Transportation	\$15,375	Sandy 958	
(non TRP)			
Volunteer Hours Transportation		\$0 Wilsonville Not Reported	
(non TRP)		Separately	
Volunteer Hours TRP	\$241,777		15,064
Volunteer Hours Tutor Mentor	\$154,722		9,640

Volunteer Hours Travel Trainer			none reported
Tri-Met			
WX BPA			\$26,729 Weatherization Activities
WX BPA Monitoring			\$0 Weatherization Activities
WX BPA T/TA			\$724 Weatherization Activities
WX DOE			\$65,394 Weatherization Activities
WX DOE Monitoring			\$0 Weatherization Activities
WX DOE T/TA			\$518 Weatherization Activities
WX ECHO			\$40,270 Weatherization Activities
WX Landlord Rebates			\$60,812 Weatherization Activities
WX LIEAP			\$196,374 Weatherization Activities
WX LIEAP T/TA			\$5,000 Weatherization Activities
WX NWNG Rebates			\$8,330 Weatherization Activities
WX PGE Rebates			\$133,603 Weatherization Activities
WX PVE			\$5,820 Weatherization Activities
WX SHOW			\$12,466 Weatherization Activities
	\$87,187,368	\$12,898,362	\$74,289,006

Attachment 5
CCSS Chronology 1982 to Present

Clackamas County Social Services Division Chronology

Fiscal Year 1982-83

CCSS Highlights

- Clackamas County Social Services Division established with the merger of the Clackamas County Area Agency on Aging and Clackamas County Community Action Agency.
The new Division is located at 1107 7th St. in Oregon City
- Decentralized I&R system is initiated.
- OPI Case Manager added.

National, State and Local Events

- 1980 Census information for Clackamas County

Total Population	241,919
Population 60+	32,079 (13%)
Hispanic Population	3,624 (1.5%)
Persons below poverty level	14,458 (6%)

Fiscal Year 1983-84

CCSS Highlights

- State staff became County employees when agency became a Type B Transfer Agency.
- Highly competitive state grant awarded adding refinements to the Long-term Care system.

National, State and Local Events

- First Federal Emergency Management funds available for emergency shelter, rent and food.

Fiscal Year 1984-85

CCSS Highlights

- Single entry system established with additional state employees transferred to the County.
- Risk Intervention Case Manager added.
- TRAM program outstationed at Department of Transportation and Development.
- Miscellaneous Medical Program transferred from State to County.
- VISTA Program begins.

Fiscal Year 1985-86

CCSS Highlights

- Private Sector Initiative Grant awarded from the federal Administration on Aging.
- NACo Awards received for Emergency Readiness Project and the In-Home Services Clearinghouse.
- TRAM contract lost.
- Adult Foster Home Licensing Ordinance and Administrative Rules adopted by the Board or County Commissioners.

- Agency moved to 821 Main Street.

Fiscal Year 1986-87

CCSS Highlights

- RSVP and Senior Companion Programs assumed by CCSS.
- Clackamas Training Consortium established.
- “What’s Your Next Move?” published.
- Administrator’s award received.
- Gerontology fellowship awarded to produce the “Invisible Seniors” study.
- OHDS grant awarded to develop Quality Assessment and Assurance
- TriMet contract for volunteer transportation awarded.
- NACo Awards received for Adult Foster Home program, Emergency Shelter Program, Mail Outreach Project and Decentralized I&R system.

Fiscal Year 1987-88

CCSS Highlights

- All volunteer programs consolidated under Community Action Agency.
- Model Community Based Programs awarded by the Administration on Aging.
- National F.I.R.S.T. Team site designation enables agency to enhance the existing service networks in Canby, Sandy, Hoodland, Damascus and Boring.
- Migrant and Seasonal Worker Task Force established to deal with influx of workers.
- Medically Needy Conference sponsored.
- Initial F.I.R.S.T. Team trained for Canby.

National, State and Local Events

- Changes in the Older Americans Act add new titles and funding for in-home services, special needs, preventative health care and abuse/neglect.

Fiscal Year 1988-89

CCSS Highlights

- NACo Award received for Volunteer Programs.
- “Children’s Agenda” activities promoted.
- SDS Grant for Adult Foster Home project awarded.

Fiscal Year 1989-90

CCSS Highlights

- NACo Award received for Seasonal Agricultural Workers Task Force.
- Qualified Medicare Beneficiary Program begun.
- “Operation Community Uplift” demonstration grant with the Housing Authority awarded.

Fiscal Year 1990-91

CCSS Highlights

- NACo Award received for Quality Assessment and Assurance.
- Agency reorganized including the creation of the Information and Assistance Program.

- Responsibility for both elderly and disabled populations assumed by Agency.
- Summit on Family Support Act and Welfare Reform sponsored.

National, State and Local Events

- Americans with Disabilities Act passed.
- State Ballot Measure 5 limiting property taxes passed.
- 1990 Census Information for Clackamas County

Total Population	278,850
Population 60+	42,941 (15.4%)
Hispanic Population	7,129 (2.6%)
Persons below poverty level	19,103 (6.9%)

Fiscal Year 1991-92

CCSS Highlights

- NACo Award received for Adult Transfer Program.
- Special grant for Senior Companion Program awarded.
- AARP grant for SSI Outreach received.
- Fall into the Night fundraiser held.
- Agency moved to 18600 SE McLoughlin Blvd.

Fiscal Year 1992-93

CCSS Highlights

- NACo Awards received for TRP and the Care Provider Training programs.
- Clackamas County Transportation Consortium formed.
- Service Integration project begun to develop a computerized Information and Referral system.
- Interagency Coordinating Council on Disabilities started.
- CCSS 10th Anniversary celebrated.

National, State and Local Events

- State DHR Service Integration project started.

Fiscal Year 1993-94

CCSS Highlights

- NACo Awards received for Disabilities Advocates Coalition and Bastille Day.
- Drug Elimination Grant, a partnership with HACC, awarded.
- CCSS Director designated Clackamas County Special Needs Transportation Facilitator.

National, State and Local Events

- HB 2318, proposed by CCSS changing protective services laws to add penalties for the abuser, signed by the Governor.
- AmeriCorps bill signed merging ACTION including SCP and RSVP into the National Corporation for Community Service.

Fiscal Year 1994-95

CCSS Highlights

- NACo Award received for Volunteer Financial Management Program.
- Elder Abuse Multi-disciplinary Team developed.
- Quality Assessment and Assurance Program initiated.
- No Place Like Home Robert Wood Johnson grant awarded.
- Beyond Bricks and Mortar grant awarded.

National, State and Local Events

- Electronic Benefits Transfer program implemented nationwide.

Fiscal Year 1995-96

CCSS Highlights

- Phase II of the Oregon Health Plan added “new eligibles”. 3,500 new clients enrolled.
- NACo Award received for Tenants Remaining Independent program.
- Community Action Board discussion on food issues and community service centers begun.

National, State and Local Events

- Gleaners new warehouse dedicated.
- Oregon Health Plan begins to serve Medicaid clients.
- 4th White House Conference on Aging held.

Fiscal Year 1996-97

CCSS Highlights

- Great Flood in Clackamas County. Services and information provided by Agency.
- CCSS has contracts and agreements with 158 different entities to provide service.
- Community Action Board conducted survey on issues of poverty as part of “National Dialog on Poverty”.
- Teen Partnership Program initiated.
- Oregon ACCESS system piloted by Agency.
- NAPIS reporting system implemented
- Work Ready program initiated.
- Legislative Forum hosted by CAB, AAAAC and DAC.
- Supporting Seniors in Your Community series offered by the Clackamas Training Consortium.

National, State and Local Events

- Welfare Reform Bill passed.
- Measure 47 Property Tax Limitation passed.

Fiscal Year 1997-98

CCSS Highlights

- Clackamas County Veterans Office transferred to the Division’s Information and Assistance Unit.

- The Millennium Project, a public-private partnership of CCSS and the Providence Health System studies a wide range of opportunities for improving service delivery to individuals who are served by both Medicare and Medicaid.
- Client Employed Provider program begun. Caregivers recruited, trained and matched with clients who employ them
- TRP lift van purchased to serve persons who use wheelchairs
- Medicare + Choice outreach program initiated to provide countywide training to educate people about Medicare benefits and resources.
- RSVP Home Safety Program educated seniors on safety in the home.
- Crime Prevention Program recruited and trained public housing residents in ways to prevent and reduce crime.

Fiscal Year 1998-99

CCSS Highlights

- Private Pre-Admission Screening certification received and services offered to private citizens considering nursing home placement.
- 24-Hour Access provides support to vulnerable elderly and persons with disabilities when the office is closed. The service is a partnership with Multnomah and Washington Counties.
- Employed Persons with Disability program implementation begun. In partnership with other state and local agencies assistance is provided to persons with disabilities who wish to remain in the work force or return to work without losing essential medical and long term care benefits.
- Hispanic Interagency Networking Team received staff and funding support for a project to assess the demographic characteristics, service needs and access barriers of the county's fast growing Hispanic population.

Fiscal Year 1999-2000

CCSS Highlights

- Transportation Consortium of Clackamas County expanded membership to include agencies serving people with disabilities and the transit providers.
- Regional Elderly and Disabled Transportation planning process begun with active participation by CCSS staff and the Transportation Consortium.

Fiscal Year 2000-01

CCSS Highlights

- Joint Advocacy Committee of the Area Agency on Aging Advisory Council, the Disabilities Advocates Coalition and the Community Action Board sponsored a Legislative Forum for state legislators and candidates representing Clackamas County.
- Jackson Place Transitional Housing opened and provided transitional housing for homeless single adults.
- Workload Simplification Study completed. Goal of the Study to reduce unnecessary workload thereby allowing more staff time to address client needs.

National, State and Local Events

- 2000 Census Information for Clackamas County
 - Total Population 338,391
 - Population 60+ 50,181 (14.8%)
 - Hispanic Population 16,744 (4.9%)
 - Persons below poverty level 21,969 (6.6%)

Fiscal Year 2001-02

CCSS Highlights

- LifeSpan Respite Care Network initiated. Clackamas County is designated as a respite care site receives funding through an Oregon DHS grant.
- The Community Resources Guide is posted on the CCSS Web Site. The guide replaces the old I&R Rolodex.
- Directory of Special Needs Transportation in Clackamas County is completed and available to Consortium Members. Information is also available in the Community Resources Guide Posted on the CCSS Web Site.
- The Elderly and Disabled Transportation Plan is adopted by the Board of County Commissioners.
- Tri-County Chronic Care Committee works to improve the health outcomes for people with chronic illness. The Committee includes staff from Clackamas, Multnomah and Washington County Aging and Disability Services as well as health care providers and insurers.
- CCSS 20th Anniversary plans are underway. The Division turns 20 on July 1, 2002.